

Every effort is made to provide prompt care but there are a variety of reasons why you may have to wait.

- The most seriously ill are cared for first.
- When the department is busy, there may be longer waits.
- Some patients have prearranged appointments.
- Procedures such as x-rays and blood tests take time.

Please be assured that our staff are working as efficiently as possible. Your cooperation and patience are greatly appreciated.

**St. Anne Centre has a Heliport for the transport of critically ill or injured patients by Emergency Health Services – LifeFlight.**

**Our Emergency Department is open  
24 hours a day  
365 days a year**

St. Anne Centre Emergency/Outpatient Department team is made up of physicians, registered nurses, laboratory technologists, radiology technologists, a registered dietitian, counselors and receptionist.

**Laboratory routine collection hours**

7:30 am to 12:00 pm  
Monday to Friday

**X-ray Services routine hours**

7:30 am to 3:30 pm  
Monday to Friday

**The Diabetes Education Centre**

Tuesday, Wednesday & Thursday

8:00 am to 4:00 pm

Phone: (902)226-1911 (voice mail available)

Fax: (902)226-0042

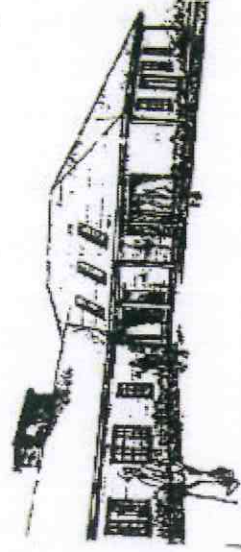
St. Anne Centre Outpatient Department also

hosts outreach clinics such as

Ophthalmology, Internal Medicine,

Pediatrics, Foot Clinic, and Mental Health.

*French services available upon request*



**St. Anne Community and  
Nursing Care Centre**

**Emergency/Outpatient  
Department**

**St. Anne Community  
and Nursing Care Centre**

2313 Highway 206, P.O. Box 30  
Arichat, Nova Scotia. B0E 1A0

Phone: 902-226-2826

Fax: 902-226-0075/226-1529

<http://stannecentre.ca>

*“Working Together Toward Excellence”*

**The St. Anne Centre  
Emergency/Outpatient Department is  
available to serve critically ill and  
seriously injured patients as well as  
other outpatient services.**

**Triage and registration of patients is  
required before treatment can begin.**

A Registered Nurse will "Triage" all patients requesting emergency care. We follow the Canadian Triage Acuity Scale (CTAS). This means the nurse will determine the patient's level of seriousness. The most seriously ill are cared for first.

**The Emergency/Outpatient  
Department is NOT intended for -**

- ✓ Prescription refills
- ✓ Checkups or regular exams
- ✓ Completion of forms
- ✓ Symptoms of the common cold
- ✓ Other conditions considered routine doctor's office visits.

**Examples of emergencies:**

- ✓ heart attacks or strokes
- ✓ breathing difficulties
- ✓ accidents or falls
- ✓ lacerations
- ✓ allergic reactions
- ✓ poisoning
- ✓ burns
- ✓ injuries caused by violence
- ✓ severe emotional distress

**Examples of Outpatient Services:**

- ✓ procedures booked by physicians
- ✓ procedures that cannot be performed in a doctor's office
- ✓ booked clinics
- ✓ blood transfusions
- ✓ intravenous therapy
- ✓ wound care

**IF YOUR CONDITION CHANGES  
PLEASE NOTIFY US  
IMMEDIATELY**

Registration is necessary to create a record of your visit and to correctly identify you. You will be asked for information about yourself, your family, your doctor, and health insurance.

We ask that you please have your Health Card and your medications or an up to date medication list with you.

If your condition is not urgent, you may not need to see the doctor at this time. An assessment, treatment and advice by the nurse may be all that is required.

**When you leave the department you  
will receive discharge instructions to  
help you continue your care.**

- It is very important that you understand and follow these directions. If you do not understand – PLEASE ASK.
- Patients are responsible for their own care after they leave the department.
- Patients should arrange for follow-up appointments as directed in their discharge instructions.